

Aims and objectives

Taurus Healthcare independent healthcare service aims to provide high standards of evidence based, general medical services with well qualified and experienced staff, in confidential healthcare environments which are safe, accessible, and comfortable. We aim to liaise effectively with local primary, secondary, and social care providers and other independent healthcare providers, ensuring that patient services are as efficient as possible.

Our objective is to provide an independent healthcare service which meets and exceeds patients' expectations, with patient dignity, respect, safety and satisfaction our key concern. We provide high quality, independent healthcare services to adults and children complying with the current regulations of the Care Quality Commission (Registration) Regulations 2009 (Part 4) and the fundamental standards and regulations of the Health and Social Care Act 2008 (Regulated Activities) Regulations 2014. Services are provided in hours and out of hours.

Kinds of healthcare services provided by Taurus Healthcare

Taurus Healthcare provides independent general medical healthcare services in the form of the following regulated activities:

- **Treatment of disease, disorder or injury**

This includes private doctor consultations, physical examinations, health assessments, prescribing of medicines, and referrals to other healthcare specialists when necessary.

- **Diagnostic and screening procedures**

These include blood and urine tests, and taking swabs.

- **Surgical procedures**

These include dermatological minor operations (*Market Street Surgery only*)

Taurus Healthcare provides consultations, examinations, treatments and procedures in accordance with patients' individual wishes but always subject to strict medical assessment. During an initial consultation, an individual general medical history will be taken and patients will be advised of recommended health management and proposed treatments. Healthcare is provided directly as face to face consultation within a clinical setting or home visiting and by phone which may include signposting onto other services.

Registered Provider and Registered Manager

Taurus Healthcare Limited, Suite 1, Berrows Business Centre, Bath Street, Hereford HR1 2HE (Tel: 01432 270636; e-mail: cqc@taurushealthcare.co.uk) is the provider of the independent healthcare service and formally registered with the Care Quality Commission (CQC) in England to provide regulated activities (registration number 1-420026072).

Dr Michael Hearne is the CQC Nominated Individual.

Dr Nigel Fraser is the CQC Registered Manager.

Legal status

Taurus Healthcare Limited provides independent healthcare services as a limited company business and is registered at Companies House in England (registration number – 08030655).

Location of services

Taurus Healthcare manages independent healthcare services from its central office base at Suite 1, Berrows Business Centre, Bath Street, Hereford HR1 2HE. Regulated activities are provided at the following satellite clinics:

- **Pendeeen Surgery**, Kent Avenue, Ross-on-Wye, Herefordshire HR9 5AH
(Saturday, Sunday and Bank Holidays: 8.00am to 12.00 noon)
- **The Marches Surgery**: Westfield Walk, Leominster, Herefordshire HR6 8HD
(Saturday, Sunday and Bank Holidays: 8.00am to 12.00 noon)
- **South Wye Medical Centre**: Belmont Road, Hereford, Herefordshire, HR2 7JE
(Monday to Friday: 6.30pm to 8.30pm. Saturday, Sunday and Bank Holidays: 8.00am to 8.00pm)
- **Market Street Surgery**: Market Street, Ledbury, HR8 2AQ (*registered as separate location*)
(Monday to Friday: 8am to 6pm)
- **Hereford County Hospital**: Oxford Suite, Stonebow Road, Hereford, HR1 2BN
(Monday-Friday 19.00-23.00. Saturday, Sunday and Bank Holidays 9.00-23.00)
- **Leominster Community Hospital**: South Street, Leominster, Herefordshire, HR6 8JN
(Saturday and Sunday, Bank Holidays 9.00-12.30)
- **Ross On Wye Community Hospital**: Alton Street, Ross On Wye, Herefordshire, HR9 5AD
(Saturday and Sunday, Bank Holidays 9.00-12.30)

The above satellite clinics are located close to public transport routes and car parking is available at each clinic. All clinic premises are accessible by disabled or less able patients.